i-team

i-teamglobal.com

i-link®

It's in the cloud

One place for all your tools, machines and compliances
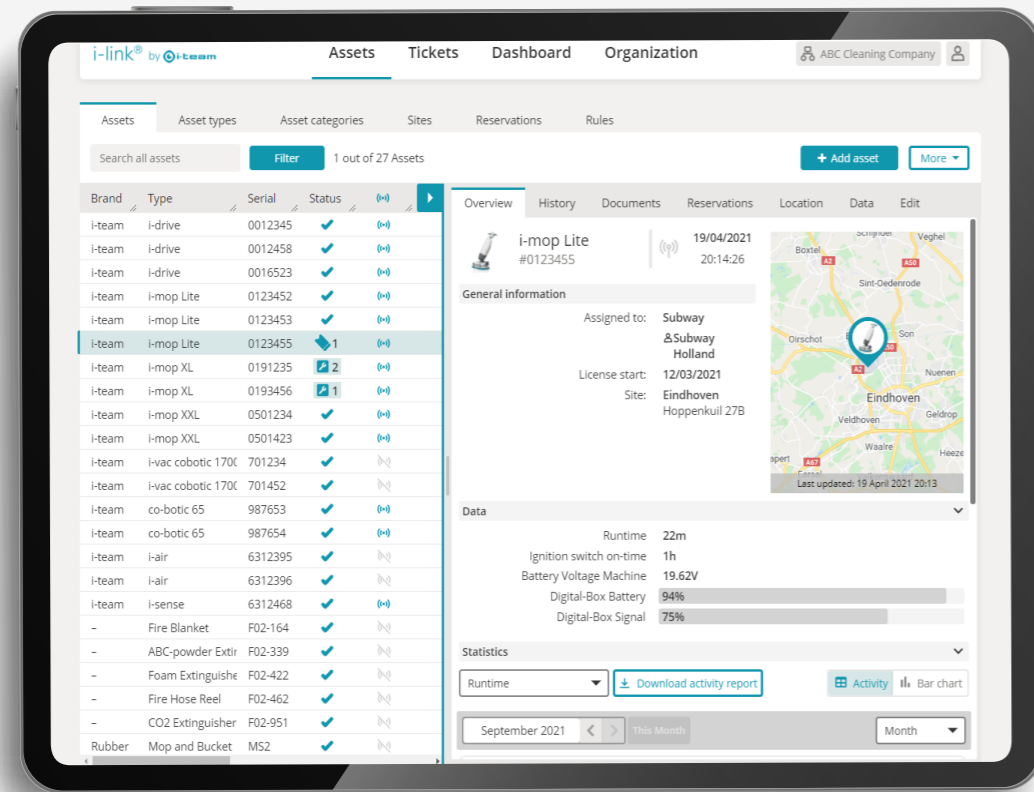
faster   cleaner   greener   safer   better

Manage your assets
It's not *just* about cleaning

While cleaning has never been more important, we believe effective cleaning is more than 'just' the removal of soil. It means ensuring the health and safety of people, while making the job easier, simpler, more efficient, and even fun. It means consistent results all over the world, while protecting the world.

Imagine...
Imagine having an online overview of all your assets (on the go): tools, machines and compliances. You could instantly see

how machines are used, how they perform and where they're located. Moreover, imagine knowing exactly which tools, machines and compliances you own and setting automatic alerts for maintenance and inspections.

With i-link®, you can. You can see all your assets details and even create service tickets on your mobile app, manage them online, and share the tickets with suppliers.

In the cloud
It's about knowledge

i-link® is the new cloud-based platform for all your tools, machines and compliances. New i-team products will have a small module located inside them, already integrated with the i-link cloud. This module will send usage information, battery levels, and even the location of the machines to the platform every day.

Security
All your data is safely secured and backed up on a global cloud service. Privacy is protected as it is not tracking the person using it.

Alerts
It's possible to set rules for alerts and reminders for maintenance after X hours of use or for inspection of compliances:
• fire extinguishers
• emergency exit signs
• AEDs
• elevators or escalators
• first aid kits
You can even immediately troubleshoot an issue with your i-partner or coworker responsible for repair or maintenance. Resulting in preventative servicing while keeping all your tools, machines and compliances up-to-date and safe to use.

A helpful tool
Get most out of your i-team machines

With i-link® you get valuable insights in the usage of all your cleaning equipment.
This way you can monitor if, how, when and where machines are being used.
We're constantly updating and continuously improving i-link, but currently it gives
you access to the following information about your machines:

Location
Updated hourly and can trigger a notification when the connected machine with the i-link module leaves a certain area (e.g., 1km distance from HQ or standard cleaning area radius).

Runtime
How long and when the machines are used.

Battery voltage
Know when equipment needs to be charged or when batteries are due for maintenance.

Usage history
Know exactly how and when the machine is being used.

Service and maintenance journal
See the life story of your assets (e.g., repair history, maintenance, etc.)

Machines that are not being used
Add this machine to your cleaning routine.

Documents
Have the manual and other important documents all in one easily accessible place. It's also possible to upload additional documents, invoices & information.
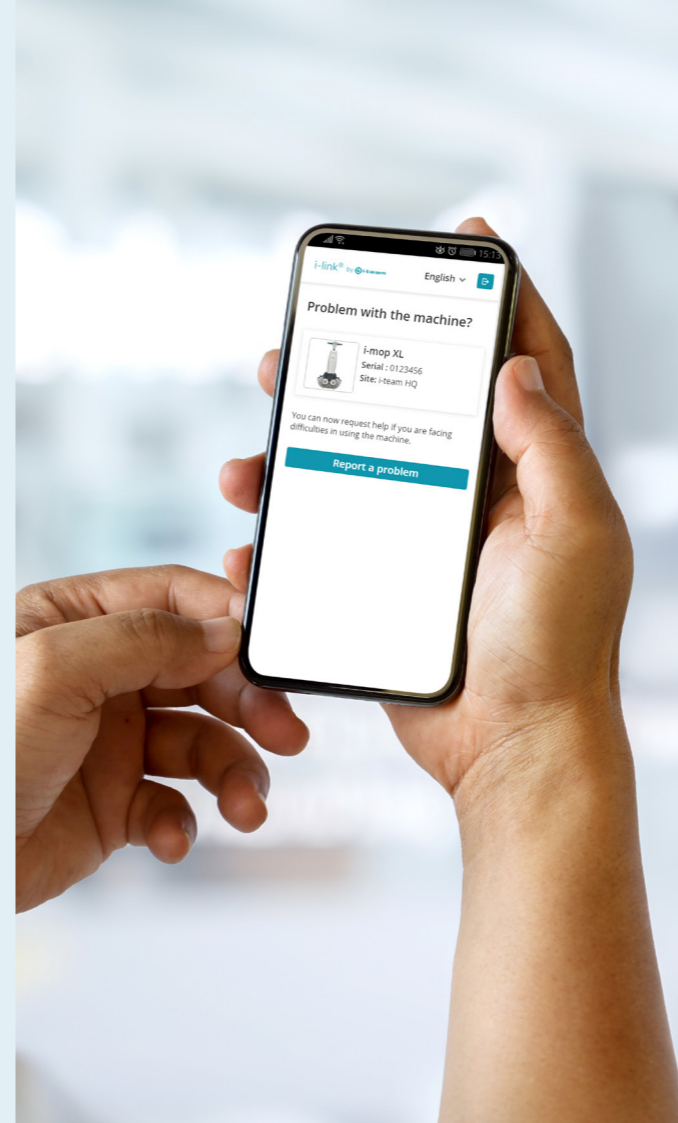
Indoor mapping (coming 2022)
Find places, assets and occupied spaces on a digital map.

GOOD TO KNOW
1. i-link is available in both a desktop version and a mobile app (coming 2022)
2. You can add tools, machines and compliances and manage them (with privacy settings)
3. Data is refreshed every hour

Problem solved
Easy does it

Service tickets for repairs
When there's an issue with one of your tools, machines or compliances, anyone can submit a service ticket by mobile phone. The i-team assets have a QR-code which you can scan, after which you'll be redirected to a questionnaire. The person handling the tickets on i-link® will receive the ticket and can also assign the ticket to someone else if needed.

Maintenance alerts, saving time and labour intensity
You can set automatic alerts for maintenance. This means preventative measurements taken so that your assets are always up-to-date, resulting in more safety and efficiency.

All your documents in one place
You can easily find (and add) important documents and manuals to your online inventory and make them accessible for assigned users.

Always enough back-up
Almost out of stock? Scan the QR-code and immediately report this issue so supplies can be ordered in time.

FAQ about **service**

WILL THE LOCAL I-PARTNER BE NOTIFIED OR IS THERE A CENTRAL I-LINK CONTACT POINT?
The person in charge of the group and all admin users can see the ticket. It depends on your local i-partner how the i-link account is structured. You can discuss the possibilities with them.

HOW LONG WILL IT TAKE BEFORE I HEAR BACK AFTER SUBMITTING A SERVICE TICKET?
That depends on the admin/engineer user responsible of the group. Discuss the possibilities for an SLA (Service Level Agreement) with your local partner.

CONNECT MACHINES ALREADY IN USE
Contact your local i-partner to make an appointment for the pick-up of the machine or machines you want to connect to i-link. It will be re-assembled in the warehouse and delivered back to your address. It's estimated to take 1 to 2 days, but the exact time needed depends per i-partner and their current schedule.

Get in the cloud
Link your inventory

From now on, i-link® will be integrated in the (new) imop Lite, i-mop XL (PRO), XXL (PRO); i-drive, co-botic[65], and i-sense (PRO). More machines will follow in 2022.

GOOD TO KNOW
You can also add other machines to your asset management. Connect them with a blank QR code and have total asset management.

Notifications and alerts
Set your own rules

Never miss required maintenance or important updates! With i-link® you can set your own rules and alerts according to your service plan. This way you can utilize the assembled data for more efficiency in your cleaning routine. For example, set the following alerts:

√ Check the brushes after a certain number of hours of use

√ Maintenance is due after a certain number of hours of use

√ Maintenance is due monthly

√ Order new detergent after a certain number of hours of use

√ Low battery, charging recommended

√ Machine is more than 1km away from its standard location

… and so on! You can set alerts based on a schedule or for anything that has to do with the data (IoT-based) that i-link is receiving (batteries, high/low activity, runtime, location, etc.)

Discover more
Questions or more information

Request i-link®
Contact your local i-partner for more information.

Questions, more information or technical issues
Contact the helpdesk by sending an e-mail to ilink@i-teamglobal.com and we'll get back to you as soon as possible.

i-team Global HQ

Hoppenkuil 27B
5626 DD Eindhoven
Netherlands

ilink@**i-team**global.com
+31 (0)40 266 24 00

i-teamglobal.com

INQUIRE. INNOVATE. INSPIRE